

27 May 2020

## **INDUSTRY CIRCULAR: COVID-19 TEMPORARY EMPLOYER-EMPLOYEE RELIEF SCHEME (UIF BENEFITS) UPDATE**

1. We refer to the above matter as well as our previous industry circulars issued regarding TERS benefits.
2. Since last update to the industry on 12 May 2020, we have been in constant engagement with the UIF requesting clarity on the bulk application submitted to UIF by the Council, especially relating to employers and employees that have not been paid.
3. The UIF have since confirmed the following:
  - 3.1. The Council will not receive TERS monies because the UIF made payment to employers and in some instances to employees directly.
  - 3.2. The spreadsheet from UIF provided to the Council is not updated, therefore employers requesting a status update on their respective applications must obtain the latest update from the UIF system by logging onto <https://uifecc.labour.gov.za/covid19/> and registering.
  - 3.3. Once the employer has registered on the UIF system, the attached “**After Application Support COVID19 TERS**” guidelines may be utilised to navigate through the system.
  - 3.4. For any queries related to UIF TERS Benefits Application, you can email [Covid19TersSupport@labour.gov.za](mailto:Covid19TersSupport@labour.gov.za) or contact the UIF call centre on 0800 030 007.
  - 3.5. We further appeal with employers that have received money from UIF to pay Council the amount due for leave advancement for those employees who have applied for leave from Council because Council must credit leave days of such employees. In this regard, employers must use the [enclosed Council’s bank account](#) to pay over the UIF money and submit supporting documentations for record and reconciliation purposes. Employers must use their normal levy as reference when making the deposits into the bank account.

3.6. We would also like to inform employers that the UIF advised Council that TERS application for the month of May 2020 will be open this week, all applications must be submitted directly to the UIF.

4. We trust you find the above in order and should you require clarity, please contact your local agent.

Yours Faithfully

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Musa Ndlovu

National Secretary

***(This document has been sent electronically and is therefore not signed)***